

THE ELECTRICITY CONSUMER GRID

A quarterly information bulletin

April – June, 2006

- ☞ *Determination of Tariff: Guidelines for Consumers*
- ☞ *Tariff Petitions for 2006-07 – A Summary*
- ☞ *Initiatives by Discoms for Enhancement of Consumer Satisfaction*
- ☞ *Procedures for New Power Supply Connection (For domestic Consumers) – In Assamese*

And More.....



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PREFACE

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The tariff petitions for 2006-07 from Assam State Electricity Board and its successor entities stating their Annual Revenue Requirements and requesting for tariff revisions have been submitted to the Commission. This volume of the Consumer Grid carries a summary of these Annual Revenue Requirements and tariff changes proposed by the petitioners. In order to help consumers/consumer groups understand the proceedings of drafting Tariff Order and to guide them respond to these tariff petitions, a chapter has been included in this issue.

The consumers particularly members of the empanelled consumer groups of Consumer Advocacy Cell must make the most of this opportunity to submit response petitions to dispute any unwarranted increase in tariff for 2006-07. It is often found that consumers do not utilize the opportunities granted to them by the law either due to ignorance or general inertia. It is time they realize that they might have to pay a price for not responding at the right time.

A report on some initiatives taken by the Distribution Companies for enhancement of consumer satisfaction and improvement of service is also included in this issue to make the consumers aware and gain from these new developments.

For the first time we have also incorporated in this issue the procedures for getting new connection (for domestic consumers) in Assamese. Hope that our efforts will benefit the consumers.

Happy Reading and a Belated Happy Rongali Bihu.

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“The man who goes alone can start today; but he who travels with another must wait till that other is ready.” - Henry David Thoreau

"The most rewarding things you do in life are often the ones that look like they cannot be done." - Arnold Palmer

FROM THE CHAIRPERSON'S DESK

The Electricity Act 2003 entrusts the State Regulatory Commission a challenging role of introducing efficiency in generation, transmission and distribution of electricity in the state. While steps have been initiated for improvement in areas of transmission and distribution of electricity in the recent past, generation of more power within the state needs focused attention of the authority concerned.

In this context, I want to mention that the New Industrial Policy for the North Eastern Region was declared by the Government of India in the year 1997 for a period of ten years with an intention to attract investment in the region from inside and outside the states. Under the policy lot of incentives were given by means of tax concessions both in central and state sectors for investment in new industries/expansion of existing industries. Sole objective was for rapid industrialization which may lead to generate new employment opportunities to educated unemployed youth of the region.

The anticipated investment under the New Industrial Policy (NIP) to the state of Assam was not upto the expectation due to infrastructure inadequacies. Power is a major component for industrial development. The state has not been able to supply required power even to the existing industries such as tea sector which is contributing major economic activities to the area. To get the maximum benefit by the state, we should be in the position to meet the demand of the new entrepreneurs for their power requirement to undertake new industrial activities and to get the benefit of incentives provided by the state/central government. The growing need of power by services and commercial sectors apart from industrial sectors have to be taken into consideration by the planners to generate more power in the years to come. If we have to achieve the goal of "power for all" by 2012 then effective planning process should start without any delay. Without relying only on the central sector power, a time bound action plan has to be proposed for generation of additional power by the state even if necessary, in participation of private sector.

(J.P. Saikia)

Member Speaks

It is heartening for us in the Assam Electricity Regulatory Commission that the third edition of the magazine "The Electricity consumer Grid" is being published. While the Commission is fully conscious of its responsibility of safeguarding the interest of consumers, it is also essential to see that the cost of supply of electricity is recovered and there is enough scope for the companies to invest for further growth to meet the future power requirement of the state.

AERC had brought the concept of tariff rationalization by bringing the consumers in two broad categories depending upon high & low voltage operation. Introduction of three-tier TOD tariff helped reduction of peak demand. At present, the status of own generation is not up to the desired level. I feel that more investment should be made to boost up the generation to at least 40%-50% of total requirement. As generation projects have got long gestation period, no delay to be made in taking decision. Also there should be sincere effort to explore the possibility to tap the captive power available in the state. The Distribution companies are to reduce their losses and to supply quality power to consumers at affordable cost. It is expected that more consumer as individual or as group should take active and constructive participation in the hearing/discussion on tariff which will help the Commission to take judicious decision on future electricity tariff.

I congratulate all those who have contributed to this magazine, and hope that in future we will have well informed contributions from the consumers and consumer groups also in this magazine.

(H. Dutta)

News Briefs

AERC Chairperson Retired, New Members join the Commission

Shri Bhaskar Barua Chairperson, Assam Electricity Regulatory Commission retired on 27th February, 2006. In a ceremonial function organized in the Commission office on 28th February, Shri Barua was given a warm farewell. Speaking on the occasion all the officers, consultants and staff members of the Commission recalled his amiable qualities and the various contributions made by him. During his short stint with the Commission from 9.10.2004, he tried to inculcate greater financial discipline and consumer friendliness into the functioning of the Commission and the power sector in the state which gets reflected in the salient features of the Tariff Order released during his tenure as Chairperson on 27th May, 2005. The Consumer Advocacy Cell of AERC was also formed under his leadership and guidance as an attempt to forge a partnership between consumers and the Commission for overall good. He was instrumental in bringing out this quarterly information bulletin and holding of two Consumers' Awareness Meets during his tenure in the Commission.

Consumer Grid wishes Shri Barua a happy and healthy retired life.

Shri Jadab Prasad Saikia and Shri Himadri Dutta joined as members, AERC with effect from 1.02.2006. Shri. Saikia had earlier retired as Chairman cum Managing Director, NEDFI and was Director and Non-Executive Chairman of Assam Financial Corporation before joining the Commission. Shri Dutta is a retired Chief Engineer from the Assam State Electricity Board. Shri J.P. Saikia is also holding the charge of Chairperson of the Commission.

Consumer Grid conveys its best wishes to Shri Saikia and Shri Dutta on their new assignments

Tariff Petitions for FY 2006-07 filed

ASEB and its five successor entities filed Annual Revenue Requirement & Tariff Petitions for FY 2006-07 again on 11.04.2006 before the Commission. They had filed similar tariff petitions earlier on 26.12.2005. However, following a communication from the Government of Assam that the Government was considering reorganization of the three Discoms in Assam into one, the petitioners had requested the Commission not to

proceed with the petitions before it. However no such reorganization was done.

Status of NTPC Power Project

Barely a month after Prime Minister Dr. Manmohan Singh laid the foundation stone of the Rs. 3000 Crore 500 MW National Thermal Power Corporation (NTPC) Project at Salakati, Bongaigaon, the project may become unviable due to the increased price of coal. Although it was technically feasible to renovate the units of the Bongaigaon Thermal Power Station (BTPS), it was decided that it would not be economically viable as the tariff would be about Rs 3.16 per unit after repair and maintenance to the tune of Rs 700 crore. The union Secretary, Power noted that the NTPC proposal to set up a new project at the same location at the cost of Rs 2750 crore was more practical as tariff would work out to Rs 2.37 per unit. But in a letter to the Chairman ASEB, it was mentioned that due to revised rates of coal the energy charges would be in the region of Rs 3.73/unit. Moreover, the existing infrastructure of BTPS would be transferred to NTPC by ASEB. Also work for the project is not likely to start before September 2006 - nine months after launching the project. (Source: The Assam Tribune, April 1 2006)

Anti-power theft police stations

The Rajasthan Government has established anti power theft police stations in 15 districts to deal with the increasing cases of theft of electricity and tampering with the power network and plans to open such police stations in all districts of the state. The new police stations would be evolved as information centres to apprise the consumers of methods to save electricity besides registering the cases of power theft. The authority of regular police stations to register the offences relating to power sector remains unchanged even after the establishment of new stations. The anti-power theft stations will help speed up investigations into these cases and control the rising graph of power-related crimes. The Investigation Officers in the remote villages would be empowered to refer the complaints of power theft to new police stations in the shape of FIRs. (Source: The Hindu, April 3, 2003)

Consumer Watch Forum Planned

A process has been set in motion to set up a Consumer Watch Forum in New Delhi by the Power Department, Delhi Government to keep a tab on the working of the power

distribution companies and sort out the problems faced by consumers. It is proposed that the Forum will function independently with grants from the Delhi Government. The proposed Forum will have the technical capabilities to take up issues with Delhi Electricity Regulatory Commission (DERC) on behalf of consumers who have little or no interaction with it. Not only consumers but residents' welfare associations have also accused the DERC of siding with the discoms and not attending to the problems faced by the consumers like quality of services being provided, inflated bills, fast running meters etc. (Source: The Hindu, April 3, 2003)

6 Power Grid towers uprooted

In an unprecedented incident the Power Grid high tension towers of 400 KV connecting North East Region (NER) to Eastern Region (ER) could not withstand the force of wind and as a result six towers of 45 metres each totally collapsed to the ground. Four of these towers totally collapsed on the night of April 13 last and two more towers were uprooted and damaged on April 17 last due to a cyclone as they claimed at Shyamgaon near Gauhati University, Kokrajhar campus at a distance of around 6 km from Kokrajhar town. However, no other loss of life or property is reported on the vicinity as it happened at night only

As a result, the NER-ER power supply of 400 KV has been totally disrupted along the Bongaigaon-New Jalpaiguri double circuit power line since the day of incidence and could be restored not before 10 to 12 days more as the damage is substantial and heavy. (Source: The Assam Tribune, April 23, 2003)

SAFIR Meeting at Lahore, Pakistan attended

The South Asia Forum for Infrastructure Regulation (SAFIR) held a workshop on *Challenges in implementing Infrastructure Regulation: Consumer Interest in Competitive Markets* at Lahore on March 25-26, 2006. Shri J.P. Saikia, officiating Chairperson of the Commission attended the Meet. All the expenses for participation were borne by the organizers namely Tata Energy Research Institute, New Delhi and the Lahore University of Management Sciences from funds made available from the World Bank.

Determination of Tariff: Guidelines for Consumers

The Annual Revenue Requirement (ARR) and Tariff Petitions are filed before the Commission by different power utilities according to the provisions of AERC (Conduct of Business) Regulations 2004, and AERC (Terms and Conditions for Determination of Tariff) Regulations 2005 notified by the Commission as per the Electricity Act 2003. The Commission may reject the petitions if they are found deficient to the requirements and may direct the utilities to revise the same and resubmit within a specified period of time. Once the petitions are admitted, the utilities are directed to issue an advertisement in the local newspapers on the proposals made in the petitions with a comparison to the tariff in force for information to consumers. However, from past experiences, it is observed that the consumer's responses are somewhat lukewarm and in most of the cases the response petitions filed by consumers are not as per laid down procedures.

Therefore, an endeavor has been made in this article by the Consumer Advocacy Cell to assist the consumers/consumer groups understand the process of tariff determination and procedures for filing response petitions so as to achieve desired involvement of the consumers in the process. Step by step procedures are listed in simple language consistent with the relevant regulations.

Filing

1. All licensees should file their Annual Revenue Requirements (ARR) and Tariff Proposals before the Commission by 1st December of the previous year. The Commission may allow extension of time considering genuineness of the situation.
2. The Commission after accepting the petitions should direct the petitioner(s) to make public their ARR and Tariff proposal for information to the consumers and others concerned.

Publication

1. As per direction of the Commission, the petitioner(s) shall publish brief information about the petitions through local newspapers with an intention to inform all their consumers as intended respondent(s).
2. The information shall be made available in web site of petitioner(s).

3. Further any consumer and other interested parties may collect copies of detailed tariff petitions and other relevant documents from office of the Superintending Engineer / Chief Executive Officers of each distribution circle office of all Distribution Companies and other offices of the companies as may be arranged by the concerned authorities
4. The detailed petition(s) will be made available in web site of petitioner(s) and in the web site of the Commission for information to the consumers from where the same can be downloaded without paying any charge.

Response

1. Any interested person likely to be affected by the Tariff proposal of the petitioner may act as a respondent(s) to the petition(s).
2. Intending consumer/consumer group may file petition(s) as respondent before the Commission in prescribed form of AERC (Conduct of Business) Regulations 2004. The reply petition should be signed, verified and supported by court fee stamped affidavit as shown in Appendix -I & II
3. In the reply filed, the respondent should specifically admit, deny or explain the claims stated in the petition and may also state such additional information as he considers necessary for the purpose.
4. The respondent should also indicate whether he wishes to participate in the hearing.
5. The respondent should before filing the reply, serve a copy of the reply along with documents duly attested as true copy of the petitioner and file proof of such service with the office of the Commission at the time of filing of reply.
6. The Commission may appoint any officer or other person of the Commission to represent consumer's interest, if considered necessary.
7. The Consumer Advocacy Cell (CAC) will act as a nodal agency to guide the consumers/ consumer groups in dealing with the proceedings.

Processing

1. If any respondent states additional facts, the Commission may direct the petitioner to file a rejoinder to the reply filed by the respondent.

2. The petitioner(s) may consider explaining the matter at the time of hearing. In this case the petitioner(s) should inform the intention before the Commission with information to the respondent.
3. The Commission will process all response petition(s) and shall issue direction to the petitioner to file reply of the reply petitions with intimation to the respondents.
4. The reply shall be processed by the Commission before the date of hearing. If necessary the Commission staff may seek clarifications from the petitioner(s) and respondent(s) on specific matters.
5. The Commission staff may also arrange meetings with representatives of petitioners or respondents in the interest of fair processing of the petitions.

Hearing

1. The Commission may determine the manner, the place, the date and the time of hearing of the matter as it considers appropriate and convenient for the respondents and petitioners.
2. The Commission will hear the respondents and petitioners during the hearing and record the proceedings.
3. If necessary, the Commission may arrange for special hearings if the Commission felt it appropriate in the interest of fair disposal of the tariff petition(s).
4. The Commission shall issue Tariff Order by disposing the petitions within a reasonable time as specified in the Act and relevant Regulations i.e 120 days from filing of the tariff petitions (Appendix I & II in following pages).

"A pessimist sees the difficulty in every opportunity; an optimist sees the opportunity in every difficulty."

- Sir Winston Churchill (1874-1965)

"The true measure of a man is how he treats someone who can do him absolutely no good."

- Samuel Johnson (1709-1784)

APPENDIX - 1

FORM I

General Heading for Proceedings

**BEFORE THE ASSAM STATE ELECTRICITY REGULATORY
COMMISSION, GUWAHATI**

FILE NO.

CASE NO.

(To be filled by the Office)

IN THE MATTER OF :

(Gist of the purpose of the petition or application)

AND

IN THE MATTER OF :

(Names and full addresses of the petitioners/applicants and
names and full addresses of the respondents)

APPENDIX-2**FORM 2****BEFORE THE ASSAM STATE ELECTRICITY REGULATORY
COMMISSION, GUWAHATI**

FILE No.

CASE NO. (To be filled by the Office)

IN THE MATTER OF : (Gist of the purpose of the petition or application) AND

IN THE MATTER OF :

(Names and full addresses of the petitioners/applicants and names and full addresses of the respondents)

Affidavit

I, AB, son of aged residing at do hereby solemnly affirm and state as follows :

1. I am a Director / Secretary / of Ltd., the petitioner in the above matter and am duly authorised by the said petitioner to make this affidavit on its behalf.

Note: This paragraph is to be included in cases where the petitioner is the Company.

2. The statements made in paragraphs of the petition herein now shown to me and marked with the letter 'A' are true to my knowledge and the statements made in paragraphs are based on information received from (based on the records of) and I believe them to be true.

Deponent

Verification:

I, the deponent above named do hereby verify that the contents of my above affidavit are true to my knowledge; no part of it is false and nothing material has been concealed there from

Verified at on the day of

Place: Guwahati

Deponent

Tariff Petitions submitted by ASEB and its successor Companies
For F.Y 2006-07- A Summary

Assam State Electricity Board (ASEB) and its five successor entities submitted petitions for Annual Revenue Requirements (ARR) for FY 2006-2007 along with tariff proposals to meet the additional revenue requirements before the Assam Electricity Regulatory Commission (AERC) as per provisions of The Electricity Act 2003 and Regulations made under the Act .A summary of company wise ARR and tariff proposal are furnished below:

- 1.1 The Assam Power Generation Company Limited (APGCL)** a state generating company has filed petition before the Assam Electricity Regulatory Commission for approval of Annual Revenue Requirements and Tariff for FY 2006-07 for energy proposed to be generated and supplied to the ASEB as per provision of The Electricity Act 2003 and Regulations made under the Act.

The Commission after receipt of the petitions directed the petitioner to publish the ARR and the salient features of the Tariff Petitions as below.

1.2 Annual Revenue Requirements (ARR)

		Rs. in Crores
Sl.	ITEMS	APGCL
1	Fuel Cost	108.71
2	Employees Cost	36.11
3	Repairs & Maintenance Cost	8.35
4	Administrative & General Expenses	2.76
5	Interest & Financial Charges	
6	(a) On Term Loan	29.98
7	(b) On Working Capital	2.02
8	Depreciation	25.20
9	Total Expenses	213.13
10	Less: Miscellaneous Receipt	1.11
11	Net Expenses	212.02
12	Less: Capitalised	17.10
13	Net Annual Revenue Requirement	194.92
14	Annual Fixed Cost	86.21
15	Monthly Fixed Cost	7.18

1.3 Salient Features of Tariff Petitions for FY 2006-07

- | | | |
|----|-------------------------------|-------------------|
| a. | Anticipated Gross Generation: | 1010 MU |
| b. | Anticipated net generation | 952 MU |
| c. | Annual Fixed Cost | Rs 86.21 Cr |
| d. | Annual Variable Charge | Rs 108.71 Cr |
| e. | Average Tariff | 204.73Paise/ KWh. |

2.1 The Assam Electricity Grid Corporation Limited (AEGCL), a state transmission utility (STU) has filed petition before the Assam Electricity Regulatory Commission for approval of Annual Revenue Requirements (ARR) for the F.Y 2006-07 and proposal for the approval of wheeling charges for the energy to be transmitted and wheeled to the Distribution companies of the State from different power stations under Assam Power Generation Corporation Limited, Central Sector Generating Stations & other sources as per provision of The Electricity Act 2003 and Regulations made under the Act.

The Commission after receipt of the petitions directed the petitioner to publish the ARR and the salient features of the Tariff Petitions as below.

2.2 Annual Revenue Requirements (ARR)

		Rs. in Crores
Sl.	ITEMS	AEGCL
1	Employees Cost	43.17
2	Repairs & Maintenance Cost	7.75
3	Administrative & General Expenses	2.63
4	Interest & Financial Charges	
5	(a) On Term Loan	19.66
6	(b) On Working Capital	1.23
7	Depreciation	0.93
8	Total Expenses	75.37
9	Less: Miscellaneous Reciept	9.39
10	Net Expenses	65.98
11	Less: Interest Capitalised	16.16
12	Net Annual Revenue Requirement	49.82

2.3 Salient Features of Tariff Petition for FY 2006-07

The salient features of the petition are:

- a. Total Annual Revenue requirements Rs 49.82 Cr

- b. Anticipated transmission of energy 3561 MU
 c. Transmission loss 7.5 %
 d. Average transmission charge 13.99 Paise/KWh.

3.1. The Assam State Electricity Board (ASEB), a trading licensee carrying out the function of Bulk Purchaser and Bulk Supplier of electricity in the State has filed petition before the Assam Electricity Regulatory Commission for approval of Annual Revenue Requirements for the F.Y 2006-07 and proposal for the approval of Bulk Supply Tariffs (BST) to be charged to each Distribution Company as per provision of The Electricity Act 2003 and Regulations made under the Act.

The Commission after receipt of the petitions directed the petitioner to publish the ARR and the salient features of the Tariff Petitions as below.

3.2. Annual Revenue Requirements (ARR)

Rs. in Crores

Sl.	ITEMS	ASEB
1	Power Purchase Cost from external agencies - gross	500.42
2	Power Purchase Cost from APGCL	194.92
3	Employees Cost	1.30
4	Administrative & General Expenses	0.85
5	Interest on Working Capital	10.33
6	PGCIL Charges	95.49
7	NERLDC Charges	1.60
8	Wheeling Charges paid to AEGCL	49.82
9	Development Surcharge	31.91
10	Carry forward Losses in respect of losses of FY 2006-07	45.14
11	Special Charges on Bulk Supply Tariff for Terminal Benefits	65.87
12	Total Expenses	997.65
13	Less: Other Income - Income from Trading	34.62
14	- Income from Unscheduled Interchange	25.00
15	Less: Rebate on Power Purchase	10.00
16	Net Annual Revenue Requirement	928.03

3.3. Salient Features of Tariff Petition for FY2006-07

ARR Element	Filed (Rs. Crores)			
	LAEDCL	CAEDCL	UAEDCL	Weighted Average
BST rate per unit (Differential)- Rs./per unit	2.95	2.40	3.03	2.82

- 4.1 The Lower Assam Electricity Distribution Company (LAEDCL), Upper Assam Electricity Distribution Company (UAEDCL) and Central Assam Electricity distribution Company (CAEDCL)** submitted petitions for Annual Revenue Requirements (ARR) for FY 2006-07 along with tariff proposals to meet the additional revenue requirements before the Assam Electricity Regulatory Commission (AERC) as per provision of The Electricity act 2003 and Regulations made under the Act.

The Commission after receipt of the petitions directed the petitioners to publish the ARR with Tariff Proposal along with existing Tariff and salient features of the Tariff Petitions of all distribution companies as below.

4.2 Annual Revenue Requirements (ARR)

	LAEDCL	CAEDCL	UAEDCL
ARR Elements	Amount(Cr)	Amount	Amount
Power Purchase Cost	367.62	268.40	292.02
Adjusted Power Purchase Cost	385.19	228.95	313.89
Employees Cost	82.84		64.33
Repair and Maintenance Cost	7.69	8.84	5.61
Administrative and General Expenses	7.64	5.83	5.75
Interest and Finance Charge			
Interest on Term Loan & Bank charges	12.56	12.18	12.66
Interest on working Capital	4.58	4.90	3.37
Depreciation	15.84	12.36	12.58
Provision for Bad and Doubtful Debt.	10.45		8.55
Interest on Security Deposit	2.05	0.92	1.75
Total expenditure (with uniform BST)	511.27	396.93	406.62
Total expenditure (with Differential BST)	528.84	356.93	428.49
Less Miscellaneous receipt	20.23	10.94	18.19
Less income from trading	0.00	0.00	0.00
Less Capitalised	6.89	7.03	6.31
Net Expenditure (with uniform BST)	484.15	378.41	382.12
Net Expenditure (with Differential BST)	501.72	338.96	403.99
Annual Revenue Requirement (with uniform BST)	484.15	378.41	382.12
Net Annual Revenue Requirements (with Differential BST)	501.72	338.96	403.99

4.3 Tariff Proposals with existing Tariffs

SI No	Category	Existing Tariff		Proposed Tariff	
		Energy Charge	Fixed Charge	Energy charge	Fixed Charge
		Rs/ kwh	Rs/kw/month	Rs/ kwh	Rs/kw/month
LT CATEGORY					
i	Jeevan Dhara	2.00	15/ connection	Proposed to be merged with Domestic A (0 units - 30 units slab)	
II	Domestic A upto 5 KVA				
	0-30 kwh/ month			2.00	50.00
	0-120 kwh/month / 31-120 kwh/month	2.75	15.00	3.00	50.00
	121-240/month	3.60	30.00	4.00	50.00
	balance	4.30	30.00	5.00	50.00
!!!	Domestic B 5 kw to 20 kw	3.90	30.00	5.00	60.00
IV	Commercial upto 20 kw	4.30	110.00	5.00	125.00
V	General Purpose upto 20 kw	3.80	125.00	5.00	125.00
VI	Public Lighting	4.00	120.00	4.50	175.00
VII	Agriculture upto 7.5 hp	2.15	30.00	2.50	50.00
VIII	Small Industries upto 25 kva				
	i) Rural	2.15	30.00	2.00	75.00
	ii) Urban	2.35	40.00	2.35	75.00
IX	Temporary Supply upto 20 kw (minimum charge)				
	i) Domestic	5.00	60.00/kw/day	6.50	80.00/kw/day
	ii) Non Domestic	6.00	100.00/kw/day	8.00	125.00/kw/day
HT CATEGORY					
i	HT Domestic above 25 kva	3.70	30.00	4.75	150.00
II	HT commercial above 25 kva	4.00	115.00	5.00	150.00
III	Public Water Works	4.00	125.00	4.00	150.00
IV	Bulk Supply				
	i) Government educational Institution	3.70	110.00	4.10	175.00
	ii) Others	3.95	145.00	4.50	175.00
V(a)	Small Industries 25 to 50 kva	2.60	40.00	2.90	100.00
V(b)	HT Industry- I ; 50 to 150 KVA	3.40	100.00	4.20	150.00
	TOD Tariff				
	0600 hrs to 1700 hrs	3.40		4.20	
	1700 hrs to 2200 hrs	5.00		6.25	
	2200 hrs to 0600hrs	2.75		3.35	
V(c)	HT industry - II(above 150KVA)	3.55	140.00	4.40	190.00
	TOD Tariff				
	0600 hrs to 1700 hrs	3.55		4.40	
	1700 hrs to 2200 hrs	4.60		6.50	
	2200 hrs to 0600hrs	3.00		3.50	
VI	Tea, Coffee and Rubber (Season)	3.85	230.00	4.50	250.00
	TOD Tariff				
	0600 hrs to 1700 hrs	3.85		4.50	
	1700 hrs to 2200 hrs	5.25		6.10	
	2200 hrs to 0600hrs	3.60		4.10	
	Off-Season	4.00	30% of contract demand of season	4.70	30% of contract demand of season
VII	Oil and Coal	3.95	270.00	4.50	300.00
	TOD Tariff				
	0600 hrs to 1700 hrs	3.95		4.50	
	1700 hrs to 2200 hrs	5.20		6.10	
	2200 hrs to 0600hrs	3.75		4.10	
VIII	Irrigation	3.15	40.00	2.50	50.00

4.4 Salient Features of Tariff Petitions for FY 2006-07

	LAEDCL	CAEDCL	UAEDCL	Total
MU Purchase	1305.00	953.00	1036.00	3294.00
MU Sales	979.80	648.68	726.50	2354.98
% Loss	24.92	31.93	29.87	28.51
BST rate per unit (Differential)-Rs./per unit	2.95	2.40	3.03	2.82
Average Tariff (Rs / KWh)	5.28	5.28	5.28	5.28

N.B: The figures above are as per the proposals made in the tariff petition by the Companies. The Commission will decide on the new tariff after hearing all objections and suggestions from respondents/consumers.

JOKES (Downloaded from the internet)

If March-April is the time for taxes to be deducted, it is also the time when people look forward to increments. While some of us might be lucky enough to get a substantial pay hike, for most 'substantial', 'pay' and 'hike' don't go together.

For those of you left out, read on to find out how you should and should not ask for a salary hike.

☺ One morning, a company CEO in the US read an unusual letter from one of his employees:

Dear Bo\$\$,

A\$ all of u\$ have read in the new\$paper\$, the U\$ economy ha\$ come out of the rece\$\$ion.

In thi\$ life, we all need \$ome thing mo\$t de\$perately. I think you \$hould be under\$anding of the need\$ of u\$ worker\$ who have given \$o much \$upport including \$weat and \$ervice to your company.

I am \$ure you will gue\$\$ what I mean and re\$pond \$oon.

Your\$ \$incerely,

Norman

The next day, the employee received this reply:

Dear NOrman,

I kNOw you have been working very hard. NOwadays, NOthing much has changed. You must have NOticed that our company is NOt doing NOticeably well as of yet. NOw the newspapers are saying the world's leading ecoNOMists are NOt sure if the United States may go into aNOther recession.

After the NOvember presidential elections things may turn bad.

I have NOthing more to add NOw. You kNOw what I mean.

Yours truly,

Manager

☺ "I must have a raise," the man said to his boss. "There are three other companies after me."

"Really?" the boss asked. "What other companies are after you?"

"The gas company, the telephone company, and the electricity company," the man replied.

INITIATIVES BY DISCOMS FOR ENHANCEMENT OF CONSUMER SATISFACTION

It is observed that the efforts of the Consumer Advocacy Cell have yielded positive response from both the consumers and suppliers. The two Consumers' Awareness Meets held provided a forum for representatives from empanelled consumer groups and supplier to interact with each other and air their views and concerns. Some initiatives taken by the Distribution Companies for enhancement of consumer satisfaction and improvement of service as reported to the Commission are listed below:

1. All electrical sub divisions have been instructed to constitute Sub Divisional Consumer Co-ordination Committee (SC3) comprising of members from the company side as well as from the consumer/ public. The Committee is supposed to meet at least once in two months time for creating awareness among consumers, discuss various problems of the sub division and try to settle the same at the field level. As reported almost all sub divisions under Lower Assam Electricity Distribution Company Limited (LAEDCL), Central Assam Electricity Distribution Company Limited (CAEDCL) and Upper Assam Electricity Distribution Company Limited (UAEDCL) have constituted such committees and meetings are also held regularly.
2. Consumer Grievances Redressal Cells have already been established in all circles of Discoms. One officer at the level of Executive engineer is placed as in charge of each Consumer Grievance Cell. This cell monitors and settles the grievances/complaints of the consumer which could not be settled in the sub divisional level.
3. As per requirement of the AERC Guidelines for Redressal of Consumer Grievances, Consumer Grievances Redressal Forums have also been constituted for the three Discoms
4. A Central Complaint Centre named as "Bidyut Grahak Sewa Kendra" is functioning from "Bijuli Bhawan" to scrutinize the consumer grievances of all Discoms.
5. All electrical sub divisions are maintaining register for recording grievances of the consumers for the purpose of inspection by senior officers.

6. All Chief Executive Officers of electrical circles have been directed to instruct field level executives at the subdivisions to submit monthly report of consumer grievances received and settled to the circle officers for information to Head Quarter.
7. Steps have been taken to make available all required forms necessary for different service to the consumers in the sub division offices.
8. Steps have also been taken to impart training to the officers and staff of Discoms for proper approach to consumer care.
9. Customer Care Centers have been formed in Zoo Road and Dispur Sub-divisions. It is reported that these centers will remain open for 24 hours along with technical personnel for mitigating consumer complaints. The Discoms proposes to open such centers in other parts of the state as well.
10. Working hours of cash collection centers have been increased and collection in these centers now starts from 9 AM in morning instead of 10AM earlier for convenience to consumers.
11. It is reported that SDE, FME, Linemen of the Subdivisions are being provided with mobile phones to improve inter-communication and reduce maintenance time.
12. Cheque Drop-boxes are being placed in sub division offices as well as in some selected convenient locations to facilitate payment of bills by cheques.
13. A zero DTR failure rate scheme was taken up in places like Nagaon, Silchar, Tezpur to improve quality of power.
14. Common Meter Reading and Spot Billing Machines (SBM) have been introduced at some places for prompt preparation of energy bills. ASEB/Companies have been advised to take up collection of bills prepared by SBMs on the spot if paid by cheque as a trial measure.

Improvement in Quality of Supply and anti-theft measures.

1. For reduction of T&D loss different interventions are being attempted. With augmentation of the existing substations and renovation of the old sub-transmission and distribution lines under APDRP schemes, it is reported that the loss is reducing progressively.
2. For reduction of loss due to commercial reasons, steps like disconnections drive, filing of F.I.R., etc are being initiated.
3. All Government departments are now paying their monthly energy bills through a process of central adjustment @ Rs 4 crores per month. This almost covers the running energy bills of Government departments.
4. To address the menace of power theft, all field officers have been instructed to launch a vigorous drive against power theft with the help of District Authorities. The CEOs have been instructed to contact concerned Deputy Commissioners and Superintendents of Police in this regard.
5. To reduce overloading of existing Distribution Transformers, new substations are being constructed and existing sub stations are being augmented with higher capacity transformers and works are being carried out under APDRP scheme
6. Actions can be taken on specific complaints regarding alleged corruption by Bill clerks/ Meter readers/ Linemen etc. It is reported that attempts have been made to make the field officials more accountable.
7. Regarding quality of power supply, it is expected that with the completion of ongoing transmission schemes and the new substations (which are under implementation), quality of power supply will improve.
8. Steps are being taken to measure energy injected upto the level of sub division so as to compare it with the energy billed through an intensive program of energy audit in the power system network. Energy meters are being installed at all 11 KV feeders to measure energy flow through the feeders.

বিদ্যুৎ সংযোগৰ নিয়মাবলী

(ঘৰুৱা গ্ৰাহকৰ বাবে)

আমাৰ দৈনন্দিন জীৱনত বিদ্যুৎ এক অবিচ্ছেদ্য অংগ। প্ৰত্যেকজন ব্যক্তিয়ে বিদ্যুতৰ সুবিধাবোৰ উপভোগ কৰিবলৈ পোৱা উচিত। বিদ্যুৎ যোগান লাভৰ বাবে প্ৰথম পদক্ষেপটো হ'ল বিদ্যুৎ সেৱা আগবঢ়াওঁতাৰ বিতৰণ ব্যৱস্থাৰ লগত সংযোগ স্থাপন কৰা। বিদ্যুৎ বিতৰণকাৰী কোম্পানীবোৰে বিদ্যুৎ সংযোগ লাভৰ বাবে প্ৰয়োজনীয় নিয়মাবলী প্ৰস্তুত কৰে। যদি আপুনি বিদ্যুৎ সংযোগ লাভ কৰিব বিচাৰে তেনেহ'লে তাৰ বাবে আপোনাৰ কৰণীয় কামবোৰ তলত দিয়া ধৰণে হ'ব। অৱশ্যে এই লেখাটোৰ দ্বাৰা ইচ্ছুক গ্ৰাহকক বিদ্যুৎ সংযোগৰ নিয়মাবলী সম্পৰ্কে এটা ধাৰণা দিবলৈহে যত্ন কৰা হৈছে। গ্ৰাহকসকলে এই বিষয়ে সবিশেষ জানিবৰ বাবে বিদ্যুৎ বিতৰণকাৰী কোম্পানীৰ লগত যোগাযোগ কৰিব লাগিব।

(১) আবেদন জমা দিয়া :

নিৰ্দিষ্ট মূল্যৰ বিনিময়ত আপোনাৰ এলেকাৰ বৈদ্যুতিক উপ-সংমণ্ডল কাৰ্য্যালয়ৰ পৰা আবেদনৰ প্ৰতিলিপি লাভ কৰিব পাৰে। আবেদনখন সম্পূৰ্ণ আৰু শুদ্ধকৈ ভৰ্তি কৰিব লাগিব। আবেদনৰ লগত প্ৰয়োজনীয় নথিসমূহ গাঁঠি দিব লাগিব। আবেদন জমা দিয়াৰ পাছত কাৰ্য্যালয়ৰ মোহৰযুক্ত প্ৰাপ্তি ৰছিদ ল'বলৈ নাপাহৰিব।

প্ৰয়োজন হ'লে আবেদনখন ভৰ্তি কৰিবৰ সময়ত বৈদ্যুতিক উপ-সংমণ্ডল কাৰ্য্যালয়ত থকা গ্ৰাহক সেৱা কেন্দ্ৰৰ বিষয়াৰ সহায় ল'ব পাৰে।

গ্ৰাহকজন যদি তেওঁ থকা বাসগৃহৰ গৰাকী নহয় তেন্তে কোম্পানীয়ে নিৰ্দিষ্ট কৰি দিয়া ধৰণে এখন ইমডেমনিটি বণ্ড দাখিল কৰিব লাগিব।

আবেদনৰ লগত দাখিল কৰিবলগীয়া নথি সমূহ :

ক) বাসগৃহৰ গৰাকী হিচাবে দিবলগীয়া নথি— যেনে, বিক্ৰি দলিল, স্থানীয় কৰ্তৃপক্ষৰ দ্বাৰা অনুমোদিত পৰিকল্পনা (প্লেন), উত্তৰাধিকাৰী প্ৰমাণ পত্ৰ ইত্যাদি। লগতে ভূমি অথবা বাসগৃহৰ মানচিত্ৰৰ প্ৰতিলিপি।

খ) স্থায়ী বাসগৃহৰ ঠিকনাৰ প্ৰমাণ পত্ৰ— যেনে পান (PAN) কাৰ্ড, ৰেচন কাৰ্ড, টেলিফোন বিল ইত্যাদি।

গ) স্থানীয় কৰ্তৃপক্ষৰ অনুমোদন।

ঘ) বৈদ্যুতিক ৱায়াৰিঙৰ টেষ্ট ৰিপোর্ট।

(২) স্থান পৰিদৰ্শন :

বিদ্যুৎ সংযোগৰ বাবে বিদ্যুৎ বিতৰণকাৰী কোম্পানীৰ বিষয়াই অনুমোদন দিয়াৰ পূৰ্বে সংযোগস্থলী পৰিদৰ্শন কৰাটো নিয়ম। আবেদন পৰীক্ষা কৰাৰ পাছত যদি সকলো ঠিকে থাকে তেন্তে সংশ্লিষ্ট বিষয়াসকলে সংযোগস্থলী পৰিদৰ্শনৰ তাৰিখ আৰু সময় নিৰ্দ্ধাৰণ কৰি দিয়ে। পৰিদৰ্শনৰ সময়ত গ্ৰাহকজন, লাইচেন্সপ্ৰাপ্ত ঠিকাদাৰ বা তেওঁৰ প্ৰতিনিধি উপস্থিত থকাটো বাধ্যতামূলক। পৰিদৰ্শনকালত সংশ্লিষ্ট বিষয়াই মূল সংযোগ দিয়া স্থান, মিটাৰ, কাট-আউট, ছুইছ আদিৰ স্থান নিৰ্ণয় কৰি দিব।

(৩) সংযোগপ্ৰাপ্তিৰ সম্ভাৱনা :

স্থান পৰিদৰ্শনৰ পাছত বিদ্যুৎ বিতৰণ কোম্পানীয়ে নিৰ্দ্ধাৰিত স্থানত বিদ্যুৎ সংযোগ দিব পৰা যাবনে নাতায় সেই বিষয়ে নিশ্চিত কৰিব। যদি সংযোগ দিব পৰা যায় সেই বিষয়ে গ্ৰাহকক জনোৱা হ'ব। লগতে সংযোগৰ বাবে প্ৰয়োজনীয় ধনৰ হিচাপ আৰু জমা দিবলগীয়া ধনৰ পৰিমানে জনাব। বিদ্যুৎ নিয়ামক আয়োগে বিধি অনুসৰি স্থিৰ কৰি দিয়া নিৰ্দিষ্ট সময়ৰ ভিতৰতে এই কাম কৰিব লাগিব।

যদি সংযোগ দিব পৰাটো সম্ভৱ নহয়, তেনেহলে গ্ৰাহকজনে সংযোগ দিবৰ বাবে অন্য বিকল্প পথৰ প্ৰস্তাৱ দিব পাৰে। সংযোগ দিবৰ কাৰণে যদি বিতৰণ ব্যৱস্থাৰ সম্প্ৰসাৰণ অথবা উন্নীতকৰণ কৰিবলগীয়া হয়, গ্ৰাহকজনে অথবা গ্ৰাহকসমূহে তাৰ বাবে প্ৰয়োজন হোৱা অতিৰিক্ত ধন জমা দিব লাগিব। এই ক্ষেত্ৰত নিয়ামক আয়োগৰ নিৰ্দেশ কাৰ্য্যকৰী হ'ব। কোম্পানীৰ বাৰ্ষিক পৰিকল্পনাত অন্তৰ্ভুক্ত নোহোৱা সম্প্ৰসাৰণ অথবা উন্নীতকৰণৰ ক্ষেত্ৰতহে এই ব্যৱস্থা প্ৰযোজ্য হ'ব। এই সকলো ক্ষেত্ৰতে গ্ৰাহকে সংযোগৰ বাবে প্ৰয়োজনীয় ধন আৰু সম্প্ৰসাৰণৰ বাবে দিবলগা ধন বহণ কৰিব লাগিব।

পাঁচ কিলোৱাট সংযোগ ভাৰলৈকে বিতৰণ ব্যৱস্থা আৰু ট্ৰেন্সফ'ৰ্মাৰৰ ক্ষমতাৰ ওপৰত নিৰ্ভৰ কৰি সংযোগ দিব পৰা যাব বুলি ধৰা হ'ব। যদি সংযোগ লোৱা আৱাসগৃহৰ দূৰত্ব মূল বিদ্যুৎ বিতৰণ স্থানৰপৰা ৫০ মিটাৰতকৈ অধিক হয়, তেন্তে সম্প্ৰসাৰণ খৰচ গ্ৰাহকে বহণ কৰিব লাগিব। সংযোগৰ বাবে প্ৰয়োজন হোৱা কিছুমান সৰঞ্জাম গ্ৰাহকে কিনি বিতৰণ কোম্পানীক জমা দিবলগীয়াও হ'ব পাৰে। তেনেক্ষেত্ৰত সেইবোৰৰ মূল্য মূল হিচাপৰপৰা বাদ যাব।

(৪) বিদ্যুৎ সংযোগৰ বাবে প্ৰয়োজন হোৱা মূল্য আৰু গ্ৰাহকৰ কৰণীয় :

স্থান পৰিদৰ্শনৰ পাছত বিতৰণকাৰী কোম্পানীয়ে সংযোগ ভাৰৰ অনুমোদনৰ বিষয়ে গ্ৰাহকক জনোৱাৰ লগতে সংযোগ আৰু আমানতৰ ধনৰ হিচাপ দাখিল কৰিব। গ্ৰাহকে তলত দিয়া কামখিনি

সম্পন্ন কৰিব লাগিব।

ক) যদি সংযোগৰ তাৰ অন্য মানুহৰ মাটিৰ ওপৰেদি যায়, সেই মানুহজনৰ পৰা সন্মতি পত্ৰ আদায় দিব লাগিব।

খ) চুক্তিপত্ৰত চহী কৰিব লাগিব।

গ) প্ৰাৰম্ভিক আমানতৰ ধন জমা দিব লাগিব।

ঘ) সংযোগ বিচৰা বাসগৃহৰ নামত অনাদায় হৈ থকা বিদ্যুতৰ বিল পৰিশোধ কৰিব লাগিব।
(নতুন সম্পত্তি ক্ৰয় কৰাৰ সময়ত সেই সম্পত্তিৰ নামত অনাদায় হৈ থকা বিদ্যুতৰ বিল সম্পৰ্কে জ্ঞাত হোৱাটো দৰ্কাৰী কথা)।

ঙ) মিটাৰৰ আমানতৰ ধন জমা দিব লাগিব।

চ) সংযোগৰ বাবে প্ৰয়োজনীয় ধন জমা দিব লাগিব।

ছ) মূল হিচাপত দিয়া মতে সৰঞ্জাম জমা দিব লাগিব।

ঝ) বাসগৃহৰ ৱায়াৰিংসহ টেষ্ট ৰিপোৰ্টৰ দুটা প্ৰতিলিপি জমা দিব লাগিব। এই নথি-পত্ৰবোৰ জমা দিয়াৰ সময়ত প্ৰাপ্তিস্বীকাৰ কৰা ৰছিদ ল'বলৈ নাপাহৰিব।

ঞ) যদি সংযোগ বিচৰা গ্ৰাহকজন বাসগৃহৰ গৰাকী নহয়, তেন্তে তাৰ বাবে প্ৰয়োজন হোৱা চুক্তিপত্ৰত (Indemnity Bond) চহী কৰিব লাগিব।

ট) স্থানীয় কৰ্তৃপক্ষৰপৰা ঘৰ সজাৰ অনুমতিপত্ৰ জমা দিব লাগিব। (গাঁও পঞ্চায়ত/নগৰ সমিতি/পৌৰ সভা/নগৰ উন্নয়ন কৰ্তৃপক্ষ আদি)।

(৫) কৰ্ম সম্পাদনৰ আৰম্ভণি প্ৰদান :

বিদ্যুৎ বিতৰণকাৰী কোম্পানীৰ বিষয়াই পৰিদৰ্শন আৰু পৰীক্ষা কৰি অনুমতি নিদিয়ালৈকে বিদ্যুৎ সংযোগ দিয়া নহয়।

ওপৰত কোৱা কৰ্মসমূহ সম্পাদন হোৱাৰ পাছত বিদ্যুৎ বিতৰণকাৰী কোম্পানীয়ে বিদ্যুৎ সংযোগ প্ৰদান কৰিব।

বিদ্যুৎ সংযোগৰ আবেদন, বৈদ্যুতিক ৱায়াৰিংৰ টেষ্ট ৰিপোৰ্ট, বিভিন্ন কামত প্ৰয়োজন হোৱা নিৰ্দিষ্ট সময় তালিকাৰ প্ৰতিলিপি ইয়াৰ লগত সংযোজন কৰা হৈছে।

Annexures in following pages

TABLE: A

Sl. No.	Type of Service	Time limits specified for supply of Electricity after the date of receipt of complete application (No. of Days)	
1.	L. T. Connection	URBAN	RURAL
	i. If extension work is not required and the connection is to be given from the existing network	30	36
	ii. If extension of line required	67	74
	iii. If installation of new transformer / enhancement of transformer capacity required	90	107
	iv. Agriculture Connection (if extension of LT line or installation / enhancement of transformer capacity required)		
	a) With approachable road	107	
	b) Without approachable Road	127	
2.	High Tension Connection		
	i. If no extension work is involved	34	
	ii. If extension work is involved	114	
3.	Extra High Tension Connection	197	

Note : In the above time frames 7 days are stipulated for the time taken by a consumer to make payment after receipt of the demand note. The time limit will automatically increase corresponding to delays in payment beyond 7 days.

Within the time limits specified above, the recommended time limits for different activities for various types of services are given in the table below:

Table: B

S. No.	Type of Service	Time Limit for Rendering the Service
1.	LT connection	
	a) Notice of inspection on receipt of complete application	3 working days
	b) Inspection after sending the notice	
	i. Urban areas	5 working days
	ii. Rural areas	7 working days
	c) (i) Issue of demand note to the applicant for payment of estimated charges (if the extension work is not required and the connection is to be given from the existing network)	
	a) Urban areas	5 working days
	b) Rural areas	7 working days
	(ii) Issue of demand note to the applicant for payment of estimated charges (if the (a) extension work or (b) enhancement of transformer capacity or new transformer is required)	
	For extension of LT Network	
	a) Urban areas	10 working days
	b) Rural areas	15 working days
	For extension of Transformer Capacity / New Transformer	
	a) Urban areas	15 working days
	b) Rural areas	30 working days
	d) Commencement of supply/ serve notice about availability of supply	
	(i) After payment of necessary charges (if the connection is required to be given from existing network)	
	a) Urban areas	10 working days
	b) Rural areas	12 working days

S. No.	Type of Service	Time Limit for Rendering the Service
	(ii) After payment of necessary charges (if (a) extension work or (b) enhancement in transformer capacity is required) a) All connections excluding agriculture b) Agricultural connection with clear access c) Agricultural connection with no clear access	42 days if only LT line extension is required and 60 days if enhancement of transformer capacity or new transformer is required 60 days 80 days, provided approach load is done by the applicant
2.	High Tension Connection a) Informing feasibility after receipt of the application b) Issue of demand note of estimated charges (after issue of notice of feasibility) c) Release of connection after receipt of estimated charges/ serve notice about availability of supply i. If no extension work is involved or extension is within 50 meters. ii. If extension work is involved is more than 50 meter.	7 working days 10 days 10 days 90 days (Subject to receipt of clearance from Electrical Inspector)
3.	Extra High Tension Connection a) Informing feasibility after receipt of the application b) Issue of demand note of estimate charges after issue of notice of feasibility c) Release of connection after receipt of estimate charges/ serve notice about availability of supply	10 working days 30 days 150 days (Since it will involve extension of line) (subject to receipt of clearance from Electrical Inspector)

Annexure 1: Application and Agreement form -Low Tension Service Connection*(Please strike-off the purpose that is not applicable)*

To,

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.....
.....

-
- Requisition for :
- (a) New connection
 - (b) Temporary connection From
 - (c) Existing Connection
 - (i) Extension of load/contract Demand
 - (ii) Reduction of load/Contract demand
 - (iii) Shifting
 - (iv) Change in name/
 - (v) Change in category of consumer
 - (vi) Others (to specify)

Consumer No. (for existing consumers only)

Sir,

I / We request you to supply electricity to my / our premises (new / temporary / existing connection for change as mentioned above). The requisite information is furnished below:

1. Name of the Applicant
(In block letters)
2. Individual / Govt Deptt. / Other organisation
3. (a) Name of father / husband (in case of individual)
(b) Name of Department / Organisation

(with Designation of Applicant if applicable)

4. (a) Full address for correspondence and sending bills
 (b) Address of the premises where a new connection is hereby applied for/ the

existing connection is proposed to be shifted:

House No. / Plot No. : _____

Road : _____

Lane : _____

Area / Colony : _____

Town : _____

District : _____

PIN : _____

Telephone No : _____

E-mail : _____

5. (a) Built-up area of the premises _____ sq metre
 (b) Height of the Building : _____
6. Purpose /Category of supply :
7. Proposed Connected Load :
- (a) For domestic, commercial and general purpose Supply :
 _____ Watts
 (Please fill-up and attach format Appendix 2 - for determination of connected load.)
- (b) For other categories please fill up the following (Attach duly signed separate list if required)

Item	Load per item (Kw)	No.	Total load (Kw)

8. Distance from the nearest distribution mains to the expected point of connection :
(The above information provided by the consumer will only be treated as indicative. During feasibility study the Licensee will determine the point of distribution mains and the route through which the cable/ service connection will be drawn)
9. Any electricity dues outstanding in Licensee's area of operation in consumer's name :
 Yes/ No
10. Any electricity dues outstanding for the premises for which connection applied for :
 Yes/ No
(For serials 9 & 10 if the answer is 'Yes' in any case please provide details)
11. I / We hereby declare that the information provide in this application is true to my knowledge.
 I / We have read the Assam Electricity Supply Code and Connected Matters Regulations and agree to abide by the conditions mentioned therein.
 I / We agree to deposit an amount as security deposit for load and also for meter (if applicable) before the connection is provided to me and also additional amounts from time to time as, may be due from me, against demand raised by the license, within specified time.
 I / We shall deposit electricity dues, every month, as per the applicable electricity tariff and other charges.
 I / We shall owe the responsibility of security and safety of the meter, cut-out and other suppliers within my /our premises the installation.

Date :	Signature of the consumer / Authorized signature
Place :	Name : Designation (if any) : Organisation :

Note : The following documents shall be attached with the application :

- (a) Proof of legal occupation of the premises along-with the copy map of the premises/ land, indicating proposed point of supply, duly approved by the local authority. In case of streetlights the location of street light poles shall be indicated in the map.
- (b) Approval / permission of the local authority, if required under any law / statute.
- (c) In case of a partnership firm, partnership deed.
- (d) In case of a Limited Licensee, Memorandum and articles of Association and Certificate of incorporation.
- (e) Proof of permanent residential address of the applicant.
- (f) Electrical Contractor's Test Report (In appendix 3)

Note : The Contractor's Test report may not be submitted with the Application but the supplier may require at least 7 days time for providing the connection after receipt of the Test Report.

Agreement Part

(Not to be filled up by consumer while submitting the application)

1. Name of consumer
2. Voltage of supply
3. Single or three phase
4. Category of supply and tariff
5. Connected load
6. Contract demand
7. Ownership of meter
8. Point of commencement of supply
9. Extension /Service connection work will be done by licensee/consumer(Delete which is not applicable
10. Any other matter

In witness there of _____ (Name and designation of Licensees authorised Executive) acting for and behalf of the Distribution Licensee and _____ (consumer) have hereunto set their hands and seal on this _____ day of the month of _____ of the year _____.

On behalf of licensee	Consumer Name and address
Signature Seal Place	
Witness	Witness
1	1
2	2

Appendix 3: TEST REPORT (For internal wiring)

Name of Contractor with

Full address and Phone No.

SI No.

Year :

Date :

License No. of Contactor :

Class and limit of competency :

License valid upto :

Date of Commencement :

Reference of work commencement report :

To,

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.....

(Concerned Officer of supplier)

We hereby certify that new/renewal/repair of electrical installation work in the premise (full address) owned/occupied by is duly completed and is ready for your Engineer for Test and connection to mains.

Load	Phase 1		Phase 2		Phase 3	
	No. of Points	Total Wattage	No. of Points	Total Wattage	No. of Points	Total Wattage
Light						
Fan						
Plug						
Other apparatus						
Total						

Note:- Full details of apparatus other than lights and fans to be given separately.

2. System of wiring:

3. Test Result - of test carried out by

the Licensed Electrical supervisor/
contractor on

- a) Insulation Test between conductor and earth.
- b) Insulation test between conductors.
- c) Polarity to S. P. Switches.
- d) Earth resistance value of consumer's earth.

Voltage Sl. No. of Insulation Meger.

Sl. No. of Earth Tester

Date of Test

4. Signature of Licensed Supervisor who supervised and tested the work with date

Supervisor's Permit No.
(Parts Valid upto

5. Signature of licensed Wiremen who carried out the work with date

a) Permit No.

b) Permit No.

c) Permit No.

6. Signature of Licensed Contractor with date

Contractor's License No.

Class Limit up to

Validity up to

For Consumer/Prospective Consumer :

I am satisfied that the Electrical Supervisor of the Contractor has carried out the required Tests.

Date

Signature:

Name :

গ্ৰাহক অভিযন্ত

অসম বৈদ্যুতিক নিয়ন্ত্ৰক আয়োগৰ
 'গ্ৰাহক সম্বৰ্থক কোষে' উপভোক্তা শিতানত
 অসমীয়া ভাষাত গ্ৰহীত প্ৰিন্সিপাল
 বাৰ্তালোচনীৰ আন্তৰিকতা অধ্যায় আৰম্ভ
 কৰাৰ প্ৰয়াসেৰে উপভোক্তাসকলৰ
 অভিযন্ত সম্বলিত চমু বৰঙনি পাঠ্য-
 বলৈ অনুৰোধ জনাইছে। আপোনালোকৰ
 বৰঙনি অৰ্থাৎ ০৭/০৭/২০০৬ৰ দ্বিতীয়
 নিম্নলিখিত ঠিকনাত পাঠ্যবলৈ অনু-
 রোধ জনোৱা হ'ল।

গ্ৰাহক সম্বৰ্থক কোষ
 অসম বৈদ্যুতিক নিয়ন্ত্ৰক আয়োগ
 ছফাৰাইল, গুৱাহাটী-খিলাং ৰোড
 গুৱাহাটী - ৭৮১০২২